

St. John's-Kilmarnock School

From the Head of School

September 16, 2003

Kevin and Olga Graham Lookout Management 23 Chestnut Hill London, ON N6K 4J5

Dear Kevin and Olga:

I would like to compliment you on the recent Parent Survey that you conducted for our school.

The analysis that you presented for our strategic planning group will be crucial in informing the planning process. Without such data, we would simply be guessing what issues were important to our school. This is my second opportunity of working with you both.

Again, I compliment you on the way in which you make the survey analysis come alive in your presentations and even manage to teach us a little bit about the world of statistics!

Best wishes.

Sincerely,

Duncan Hossack Head of School

DH/ls