

David Robertson, M.A., P.G.C.E.
Headmaster



May 31, 2005

Mr. Kevin Graham, .B..A., M.B.A.,
Lookout Management Inc.,
23 Chestnut Hill,
London, Ontario N6K 4J5

Dear Kevin,

Thank you very much indeed for your excellent work with the Young Alumni Survey which you conducted for us very recently. As you predicted, the results contained a blend of the uplifting and the vindicating, but they also presented opportunities for improvement. It is now incumbent upon us to use them wisely, but I do appreciate your encouragement to see us do just that.

It is clear and, in fact, heartening to sense your own commitment to the purpose of the survey. Your whole approach from the beginning confirmed my feeling that this was a co-operative exercise where you could bring a wide range of reference points to the table. I look forward to working with you again soon on another survey as we discussed recently and I will be in touch very soon to finalise. With my best regards and thanks,

Yours sincerely,

A handwritten signature in black ink, appearing to read "David Robertson", with a large, sweeping flourish above the name.