



THE MONTCLAIR KIMBERLEY ACADEMY

January 2007

Kevin Graham
President
Lookout Management, Inc.
23 Chestnut Hill
London, Ontario N6K 4JF
Canada

Dear Kevin,

Among the most valuable resources when I began this job eighteen months ago were the results and analysis of the parent survey and the young alumni survey that you completed for MKA in 2003 and 2004. Both provided me with an in depth understanding of the school from the point of view of those constituencies, and both allowed me to respond in an informed manner to planning and change that were already underway. Our survey of young alumni is a testament to the success of the 1974 merger of The Kimberley School and Montclair Academy, and the parent survey provided me with essential insights to strengthen our function as one school that operates on three separate campuses.

We are once again in process with you, and I know our current strategic planning will be grounded in important and relevant data thanks to the surveys of all alumni, parents, students and employees that were launched this year and last. We felt confident about structuring a strategic planning process that we would manage because we knew the quality of the survey work and analysis that Lookout Management would provide. The constituent surveys will provide us with many opportunities to make institutional aspirations and challenges the focus of public engagement with parents, faculty, students and alumni rather than the compelling individual experience or anecdote.

Thank you for your professionalism and ability to work with a range of point people here whose daily responsibilities (including my own) sometimes put a strain on our timeliness in readying materials and getting back to you. Your understanding of the rhythm of school life is a tremendous asset, and we have been able to accomplish everything that we had planned because of your responsiveness and flexibility. Many thanks for your part in helping us to deliver on the promises of MKA's mission.

Best regards,

Thomas W. Nammack
Headmaster