



# Flint Hill School

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Thomas C. Whitworth III  
Headmaster

October 9, 2003

Mr. Kevin Graham  
Lookout Management, Inc.  
23 Chestnut Hill  
London, Ontario  
N6K4J5 Canada

Dear Kevin:

When Flint Hill School considered surveying its parent body last spring, we turned to peer schools for recommendations. Kevin, you and your firm, Lookout Management, Inc., were highly recommended by every school that had worked with you. True to the endorsements we received, you guided Flint Hill through the survey process from conception to final results in a highly professional, yet personal manner.

Your insight into schools, your meetings with administrators at Flint Hill, and your experience helped us develop a survey appropriate to our needs. Throughout, you were consistently attentive to our concerns, calm when we sought reassurance, and well organized. Your final presentation was straightforward as you worked through the extensive analysis and tabulations with us.

Through the survey, we both learned and confirmed what our parents perceive about Flint Hill School. As the first step in a much broader communications effort, you successfully helped us get to where we are today.

If you would like, I would be pleased to chat with individuals from other schools who are now in the position Flint Hill was eight months ago. I appreciate all of your hard work.

Sincerely,

Thomas C. Whitworth III  
Headmaster